



Consolidated Communications Responds to Customers Affected By Hurricane Michael

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PORT ST. JOE, Fla., Oct. 12, 2018 (GLOBE NEWSWIRE) -- [Consolidated Communications](#) Holdings, Inc. (NASDAQ: CNSL), a leading broadband and business communications provider, reminds customers impacted by Hurricane Michael that 24-hour repair service is available to further help support them. The Company has activated its Emergency Operations Center and is also supporting first responders as a top priority.

The Company estimates the storm initially impacted approximately 3,500 of its 21,000 customers located in Florida. Based on its ongoing restoral efforts, the Company estimates approximately 2,000 customers are currently out of service. Customers impacted by the storm represent less than one half percent of the Company's overall customer base.

"We continue to maintain our Emergency Operations Center and are offering 24-hour repair service in an effort to respond to customers' needs and any service issues," said Gabe Waggoner, executive vice president of operations at Consolidated Communications. "We have local resources dedicated to restoration around the clock, and have additional resources from other regions supporting relief efforts."

Consolidated Communications will continue to coordinate with local, state and national emergency response agencies and will work to provide customers with notifications and updates as appropriate. The Company offers the following customer contact information for service needs, and customers are encouraged to check the website for the latest service update.

Repair: 844.YOUR.CCI (844-968-7224)
Website: www.consolidated.com/hurricaneinfo

The Company's storm preparations included: activating its Emergency Operations Center and initiating emergency preparation planning; offering 24-hour repair service; equipping fleet vehicles with extra fuel, fluids and lighting; double-checking all safety equipment, ensuring all back-up power supplies and generators are fully operational; taking inventory of supplies needed for plant and network restoration and supplementing where necessary; and placing emergency network supplies throughout company facilities.

About Consolidated Communications

[Consolidated Communications](#) Holdings, Inc. (Nasdaq: CNSL) is a leading broadband and business communications provider serving consumers, businesses of all sizes and wireless companies and carriers, across a 23-state service area. Leveraging its advanced fiber optic network spanning more than 36,000 fiber route miles, Consolidated Communications offers a wide range of communications solutions, including: data, voice, video, managed services, cloud computing and wireless backhaul. Headquartered in Mattoon, Illinois, Consolidated Communications has been providing services in many of its markets for over a century.

Contact:

Jennifer Spaude, Consolidated Communications
507-386-3765
jennifer.spaudef@consolidated.com